

Privacy policy

Welcome to De Taal Wanderaar! We respect your right to privacy. This Privacy Policy sets out details of the information that we may collect from you and how we may use that information.

1. About US

In this Privacy Policy, references to “we” or “us” are to De Taal Wanderaar, a company located in Huizen, whose registered office is at Berkel 9, 1273 RA Huizen and registered in the Dutch trade register under number 65176286, owning the website www.wanah.eu, who will be the controller of any personal data processed as described in this Privacy Policy.

2. About this policy

We respect your right to privacy. This Privacy Policy sets out details of the information that we may collect from you and how we may use that information. We process the data in compliance with the Algemene Verordening Gegevensbescherming (AVG) also known as the General Data Protection Regulation (GDPR).

When using our website and our services you accept the most recent conditions and applications in this privacy policy. This policy is subject to change. We therefore recommend that you review this policy frequently.

3. Cookies

De Taal Wanderaar uses cookies. A cookie is a small text file that is saved on your computer, tablet or smartphone when you visit the website. We combine your personal data to provide the most functional online experience. You may choose to disable cookies by setting up your internet browser so that it will no longer save cookies. Furthermore, you can delete information that has been saved earlier through the settings of your browser.

On our website a cookie is placed by the American company Google as part of their “Analytics” service. We use this service to gather information about the quality and effectiveness of our website and to receive reports about the usage of the website by visitors. Google may provide this information to third parties whenever Google is obliged to do so by law or as a third parties process information on behalf of Google. De Taal Wanderaar has no influence on this. We do not share data with Google nor do we permit Google to use the data obtained for other Google services. The information collected by Google is anonymised as much as possible. Your IP address is not passed on. Information is stored by Google on services in the United States.

4. Collection of information

This privacy statement is applicable to all personal data that you provide to De Taal Wanderaar through registration form, contact form, newsletter subscription, open days, offline events or a private / in-company language contract.

De Taal Wanderaar collects personal information such as:

- a) first and last name
- b) email address
- c) postal address details
- d) phone number
- e) language level
- f) date of birth
- g) nationality

5. Use of Your Information

When sharing your personal information, you agree that it may be collected, stored or used for any of the following purposes:

- a) Informing you about our courses, events or language trips
- b) Creating quotations for group, private or in-company courses
- c) Processing your payment
- d) Informing you about any changes related to delivering our services
- e) Requesting your feedback on the delivered services (namely, courses and events)
- f) Sending you our newsletters and other marketing communications related to our business (or the businesses of carefully-selected partners) which we think may be of interest to you. In that case, we will inform you through email of which you can optout.

6. Storage of Information

De Taal Wanderaar does not store your personal data longer than necessary for the performance of its services or as long as De Taal Wanderaar is required by law. All information is stored on our secure servers.

7. Disclosure of Your Information

We never share personal data with third parties, except the following cases. We may disclose your personal information to third parties when permitted by law including, with your consent and to our suppliers to help us provide our services to you. This includes:

- a) our provider of customer relationship management services (which allows us, for example, to send personalised email communications to you)
- b) our payment services provider
- c) our customer service software
- d) non-public and public entities, in cases where we are required by law to provide your personal data.

8. Data Protection

De Taal Wanderaar takes far-reaching measures to protect your personal data against unauthorized access and use. However, no system can be completely protected. Whilst we have used our best efforts to ensure the security of your data, please be aware that we cannot guarantee the security of information transmitted over the Internet.

9. Third party privacy policy

Pages to which De Taal Wanderaar links, partners of De Taal Wanderaar and/or banners on De Taal Wanderaar website are not covered by this Privacy policy. These third parties have an independent privacy policy.

10. Request and delete data

You can request De Taal Wanderaar for inspection of your personal data. In addition, you may request De Taal Wanderaar to correct, supplement, delete or shield your personal data if they are inaccurate, incomplete or irrelevant, or are processed in violation of a legal requirement.

11. Contact

For questions or comments, please contact us via email at oana@wanah.eu.